

Attachment regarding consent to the collection and use of health data and confidentiality exemption

List of service providers whose primary business purpose is data processing

Category	Cooperation partners	Assigned duties
Direct customer support and hotline service	HanseMerkur Krankenversicherung AG Siegfried-Wedells-Platz 1 20354 Hamburg	<ul style="list-style-type: none"> – customer hotline, quote – generation – email processing
	H.B.C Hanse Betreuungszentrum GmbH Warburgstr. 50 20354 Hamburg	<ul style="list-style-type: none"> – customer service hotline – sales partner service hotline – quote generation – email processing
claim management and policy administration	HanseMerkur Krankenversicherung AG Siegfried-Wedells-Platz 1 20354 Hamburg	<ul style="list-style-type: none"> – claim management and policy administration
mail handling	HanseMerkur Krankenversicherung AG Siegfried-Wedells-Platz 1 20354 Hamburg	<ul style="list-style-type: none"> – post input processing including scanning
mail handling	IBM Deutschland GmbH IBM-Allee 1 71139 Ehningen	<ul style="list-style-type: none"> – electronic post-processing of mail
hotline service	MD Medicus Holding GmbH Industriestraße 2a 67063 Ludwigshafen	<ul style="list-style-type: none"> – emergency assistance abroad
complete contract processing for travel insurance	Care Concept AG Am Herz-Jesu Kloster 20 53229 Bonn	<ul style="list-style-type: none"> – complete contract and support services for customers and intermediaries

Categories of service providers whose primary business purpose is not data processing or who only work for Advigon Versicherung AG on an occasional basis

Category	Assigned duties
IT service providers	<ul style="list-style-type: none"> – IT services
disposal companies	<ul style="list-style-type: none"> – destruction of confidential paper documents and electronic storage devices
archiving facilities	<ul style="list-style-type: none"> – storage of confidential paper documents
sales support	<ul style="list-style-type: none"> – broker support